

APPLICATION DATA SHEET

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Title of Invention	METHODS OF PROVIDING DIRECT TECHNICAL SUPPORT OVER NETWORKS	
Application Type: regular, utility		
Correspondence address: Customer Number: 022859 *022859*		
Continuing Data: This is a Continuation-in-part of US application number 10/462,417, filed 2003-06-16. This is a Continuation-in-part of US application number 10/462,455, filed 2003-06-16. US application number 10/462,417, filed 2003-06-16 is a Continuation of US application number 10/327,812, filed 2002-12-21. US application number 10/462,455, filed 2003-06-16 is a Continuation of US application number 10/327,152, filed 2002-12-21. US application number 10/327,152, filed 2002-12-21 is a Non-Provisional of US application number 60/342,626, filed 2001-12-21.		
Inventors Information: <u>Inventor 1:</u> Applicant Authority Type: Inventor Citizenship: CA Given Name: W. Middle Name: Donald Family Name: Matthews City of Residence: Toronto Country of Residence: CA Address-1 of Mailing Address: 136 Langford Ave.		

Address-2 of Mailing Address:

City of Mailing Address: Toronto, Ontario

State of Mailing Address:

Postal Code of Mailing Address: M4J 3E3

Country of Mailing Address: CA

Phone:

Fax:

E-mail:

Inventor 2:

Applicant Authority Type: Inventor

Citizenship: CA

Given Name: Dejan

Family Name: Slokar

City of Residence: Toronto

Country of Residence: CA

Address-1 of Mailing Address: 345 Adelaide Street West

Address-2 of Mailing Address:

City of Mailing Address: Toronto, Ontario

State of Mailing Address:

Postal Code of Mailing Address: M5V 1R5

Country of Mailing Address: CA

Phone:

Fax:

E-mail:

Attorney Information:**practitioner(s) at Customer Number:**

022859 *022859*

as our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith.

